



BACKFIT HEALTH + SPINE

MASSAGE SCHEDULING/CANCELLATION POLICY

Chandler Office Gilbert Office Mesa Office Phoenix Office

In efforts of providing you an exceptional experience each time you receive a Therapeutic Massage in a professional, caring and healing environment; we have developed a new Massage Cancellation Policy to allow the most availability & flexibility with our schedule. Thank you for your cooperation.

Please carefully read and initial each item below:

I, _____ understand that there is a **24 HOUR** cancellation policy for ALL massages, in place at BACKFIT HEALTH + SPINE.

_____ I understand that I lose the right to any free massages if I do not cancel **24 hours** before the scheduled massage.

_____ I understand that I lose one massage from my package if I do not cancel **24 hours** before the scheduled massage.

_____ I understand that I will be charged the **\$40.00** if I do not cancel **24 hours** before the scheduled massage.

_____ I understand that I, not the insurance company, personal injury case, or workers compensation case, will be charged the value of the massage if I do not cancel **24 hours** before the scheduled massage.

_____ I understand that I cannot schedule a massage greater than **2 weeks out**.

Please sign/date below:

Name _____

Date _____

Witness _____

Date _____